

Friends Against Scams Social Media Pack

TV Licensing

STOP.

Is that a genuine letter about your TV Licence?







CHALLENGE.

Check that what you are receiving from TV Licensing is genuine.





Be #ScamAware by visiting tvl.co.uk/scam or phoning 0300 303 9695 for more information.



PROTECT.

Received a TV Licence scam? Report it to Action Fraud on 0300 123 2040.

Be #ScamAware by visiting tvl.co.uk/scam or phoning 0300 303 9695 for more information.





Don't get caught out by a TV Licence scam.



Be #ScamAware by visiting tvl.co.uk/scam or phoning 0300 303 9695 for more information.





Free TV Licences for over 75s have changed.





Be #ScamAware by visiting tvl.co.uk/age or phoning 0800 232 1382 for more information.









Is that a genuine letter about your TV Licence? Be #ScamAware by visiting tvl.co.uk/scam or phoning 0300 303 9695 for more **TV LICENSING**

information.

@tvlicensingnews

Suggested text:

Any genuine communication about your TV Licence will have your licence number on. You can check your licence number online at tvl.co.uk/yourlicence. Once you have this, you should write it down and check any further correspondence against this #ScamAware @TVLicensingNews







Suggested text:

When contacted via post by TV Licensing, they will always use your last name and title if it is known to them. Fraudulent communications will often address the homeowner, tenant, or other variants of this. Stay #ScamAware by checking tvl.co.uk/scam to find out more @TVLicensingNews







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Suggested text:

Criminals may try and contact you in number of ways attempting to defraud you out of your money. Be #ScamAware and check tvl.co.uk/scam for more information @TVLicensingNews







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Suggested text:

A scam letter will often tell you there is a problem with your licence, or that you are due a refund, to try and get you to go to a fake website or call a fake number to sort it out. #TakeFive and think about what is being asked of you. #ScamAware @TVLicensingNews





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Suggested text:

If they contact you, TV Licensing will include the name and/or part of your postcode in their emails. Many scams simply use your email address or say 'Dear Customer'. Stay #ScamAware of TV Licence scams @TVLicensingNews







Suggested text:

If you're unsure about any communication you've received from someone claiming to be from TV Licensing, please call them on 0300 303 9695 (Mon-Fri 08:30-18:30). #ScamAware @TVLicensingNews









Be #ScamAware by visiting tvl.co.uk/age or phoning 0800 232 1382 for more information.





Suggested text:

TV Licensing is writing directly to anyone affected by the changes. No one needs to do anything until they receive this letter, and there will be plenty of time to set up a licence.

If you're unsure about any communication you've received from someone claiming to be from TV Licensing, please call them on 0800 232 1382 (Mon-Fri 08:30-18:30). #ScamAware @TVLicensingNews







Suggested text:

Government funding for over 75s to receive a free TV Licence has now come to an end. If you're over 75, you do not need to do anything until the TV Licensing team write to you.

They will not phone or email you requesting payment. Stay #ScamAware and check tvl.co.uk/age for more details @TVLicensingNews