**CROYDON TRADING STANDARDS**

**COMMUNITY ALERT**

**TV Licensing Scams**

**Government funding for over 75’s to receive a free TV licence has now come to an end.**

**If you are over 75 you do not need to do anything until the TV Licensing team write to you.**

**Criminals may try to contact you in a variety of ways from scam phone calls - automated and live, texts, emails and letters. They may say you have not paid, or your Direct Debit has failed or that you now need to sign up for a licence. They will use the real logo.**

**DO NOT PART WITH YOUR MONEY WITHOUT CONFIRMING THE CONTACT AND THE REQUEST IS GENUINE!**

Genuine communication about your TV Licence will include:

* Your TV **Licence number**
* Be addressed to **you** – using your last name and title if it is known to them – NOT – ‘The Homeowner’ or ‘Tenant’

If you are unsure about any communication you have received you can call the new free **recorded information line 0800 232 1382** to hear relevant information.

If you want to talk to someone and want to query any communication you have received then please call **0300 790 6117**.

If you have access to the internet you can find out all you need to know on their relevant pages.

**Check your TV Licence number at** [**www.tvl.co.uk/yourlicence**](http://www.tvl.co.uk/yourlicence)

Once you have your licence number – write it down and check it against any correspondence you receive as criminals are trying to cash in on this change!

You can also go to the link below to find out if you are still eligible for a free licence, (households in receipt of Pension Credit are still able to apply for a free licence), and to apply online for your new licence if you need to pay:

<https://www.tvlicensing.co.uk/check-if-you-need-one/for-your-home/aged-74-and-over-aud3?id=1369786899048>

**.**

**If you have been a victim of fraud please report to Action Fraud 0300 123 2040 or Citizens Advice Consumer Helpline 0808 223 1133.**